

Semantics and Sentiment in Visual Text Analytics

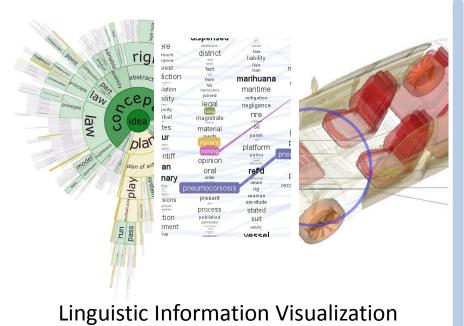
Christopher Collins

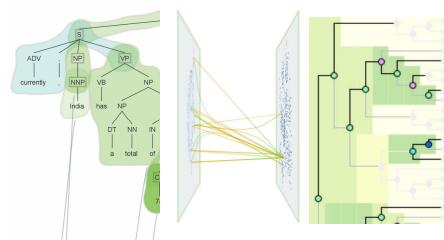
Assistant Professor, Canada Research Chair University of Ontario Institute of Technology







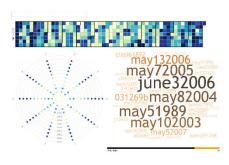




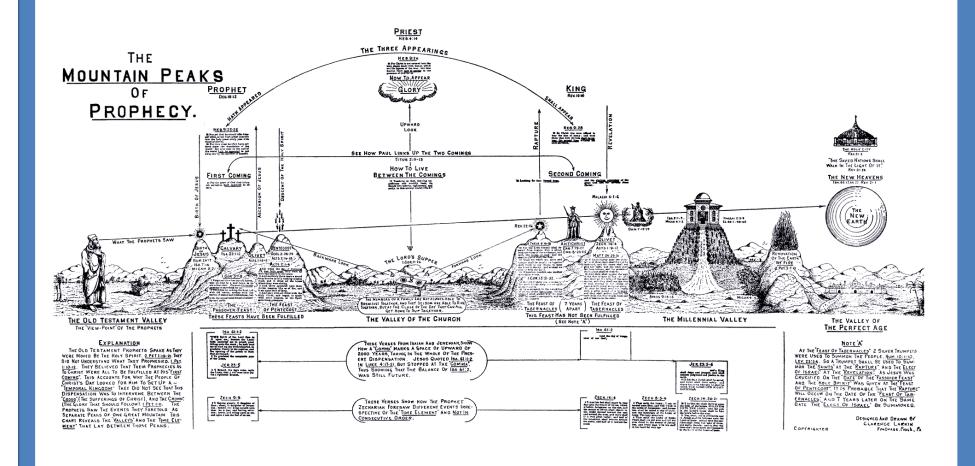
Visualization Technique and Interaction Design



NUIs for visualization: tables, walls, gestures



Applied visualization: software, security, humanities, healthcare



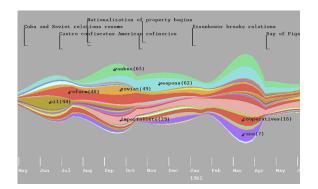
Mountain Peaks of Prophecy (Larkin, 1918)

Visual Text Analytics

- Visual techniques for words, documents, sets
 of documents to support rapid summarization,
 trend analysis, exploration, search,
 comparative analysis, ...
- Application areas include market analysis, legal studies, e-discovery, readability, literary studies, personal reflection, information retrieval and exploration, intelligence analysis



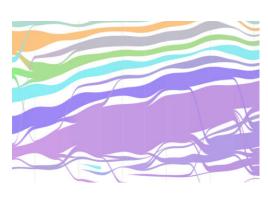
Word Clouds



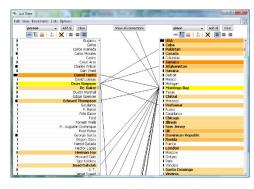
Theme River



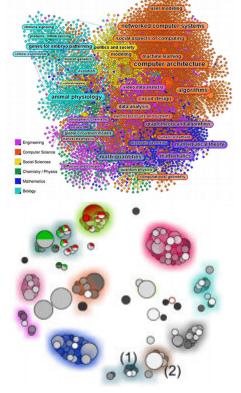
Parallel Tag Clouds



TextFlow



Jigsaw



Topic Models



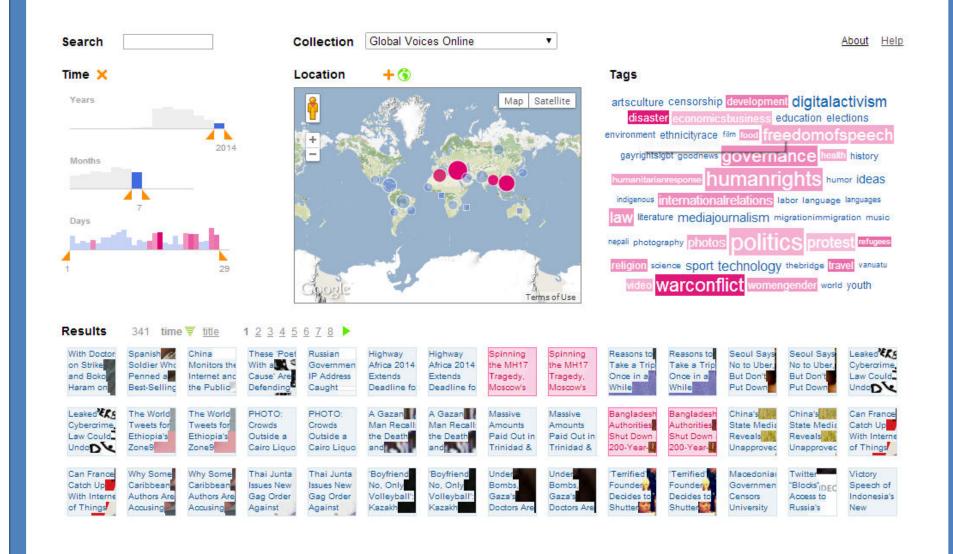
Themescape

law's thousand slings Deal'ts Steel Cowards quietus scorns Whether dreams troubles shuffled man's pause native now take law's thousand slings Deal'ts Steel Cowards quietus scorns Whether end cast sicklied Steel Conscience sea dread bodkin conscience sea dread bodkin dream moment awry flesh dream moment time suffer rather shocks patient mortal may heir pith mortal

To be, or not to be: that is the question: Whether 'tis nobler in the mind to suffer The slings and arrows of outrageous fortune, Or to take arms against a sea of troubles, And by opposing end them? To die: to sleep; No more; and by a sleep to say we end The heart-ache and the thousand natural shocks That flesh is heir to, 'tis a consummation Devoutly to be wish'd. To die, to sleep; To sleep: perchance to dream: ay, there's the rub; For in that sleep of death what dreams may come When we have shuffled off this mortal coil, Must give us pause: there's the respect That makes calamity of so long life; For who would bear the whips and scorns of time, The oppressor's wrong, the proud man's contumely, The pangs of despised love, the law's delay, The insolence of office and the spurns That patient merit of the unworthy takes, When he himself might his quietus make With a bare bodkin? who would fardels bear,

sins nobler thought grunt natural orisons unworthy might action.—Soft wish'd consummation contumely hue oppressor's proud pale insolence opposing law's thousand scorns whether dreams troubles shuffled fly office man's pause now thought grunt natural orisons in the consummation of the consummation at the consummation contumely hue oppressor's proud consummation pale insolence opposing law's thousand slings occurrents scorns whether dreams troubles shuffled fly office man's pause native now take man's pause native take now thousand slings of the consummation of

...



Marian Dörk et al. VisGets: Coordinated Visualizations for Web-based Information Exploration and Discovery. *IEEE Transactions on Visualization and Computer Graphics*, 14(6):1205-1212, November-December, 2008.

Linguistic Methods

- Word Counting
- Word Scoring
- Stemming
- Stop Word Removal
- Part of Speech Tagging
- Parsing
- Word Sense Disambiguation
- Named Entity Recognition
- Semantic Categorization
- Sentiment Analysis
- Topic Modeling (some caveats)

NLTK: Natural Language Toolkit

- NLTK.org
- Python

NLTK 3.0 documentation

NEXT | MODULES | INDEX

Natural Language Toolkit

NLTK is a leading platform for building Python programs to work with human language data. It provides easy-to-use interfaces to <u>over 50 corpora and lexical resources</u> such as WordNet, along with a suite of text processing libraries for classification, tokenization, stemming, tagging, parsing, and semantic reasoning, and an active <u>discussion forum</u>.

Thanks to a hands-on guide introducing programming fundamentals alongside topics in computational linguistics, NLTK is suitable for linguists, engineers, students, educators, researchers, and industry users alike. NLTK is available for Windows, Mac OS X, and Linux. Best of all, NLTK is a free, open source, community-driven project.

NLTK has been called "a wonderful tool for teaching, and working in, computational linguistics using Python," and "an amazing library to play with natural language."

Natural Language Processing with Python provides a practical introduction to programming for language processing. Written by the creators of NLTK, it guides the reader through the fundamentals of writing Python programs, working with corpora, categorizing text, analyzing linguistic structure, and more. The book is being updated for Python 3 and NLTK 3. (The original Python 2 version is still available at http://nltk.org/book_led.)

TABLE OF CONTENTS

NLTK News
Installing NLTK
Installing NLTK Data
Contribute to NLTK
FAQ
Wiki
API
HOWTO

SEARCH

Enter search terms or a module, class or function name.

Stemming

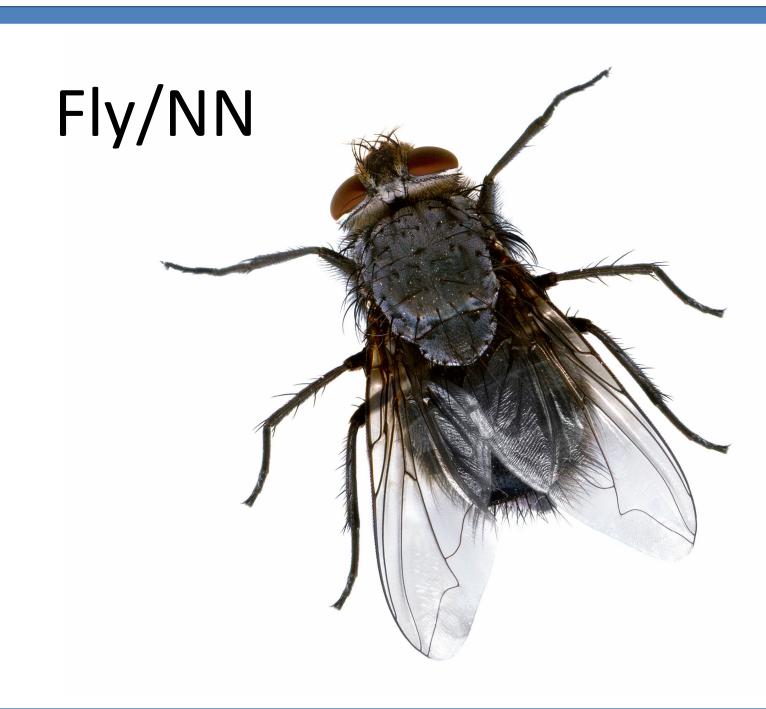
- Reduce words to their 'stems' by removing endings (morphology)
 - running -> run
 - runs -> run
- A good way to increase signal and reduce fracturing of the corpus if there aren't many words.
- Note: Keep the original words somewhere! Also keep the case if you choose to lowercase the word; you never know when you'll need this data

Stop Word Removal

- Common words such as "and", "the", "I" are removed from view to highlight content words
- Domain specific stop words, e.g. in legal domain:
 - Court, attorney, honour, plaintiff, etc.
- Caution! These words have been shown to be useful for stylistic analysis! When working with text corpora, KEEP EVERYTHING.

Part of Speech Tagging

- Assign grammatical roles to words
- Conventional tagsets and representation:
 - The/AT grand/JJ jury/NN commented/VBD on/IN a/AT number/NN of/IN ...
- Many words are ambiguous: fly, chair, run, store, table, and more!
 - Fly/NN
 - Fly/VB





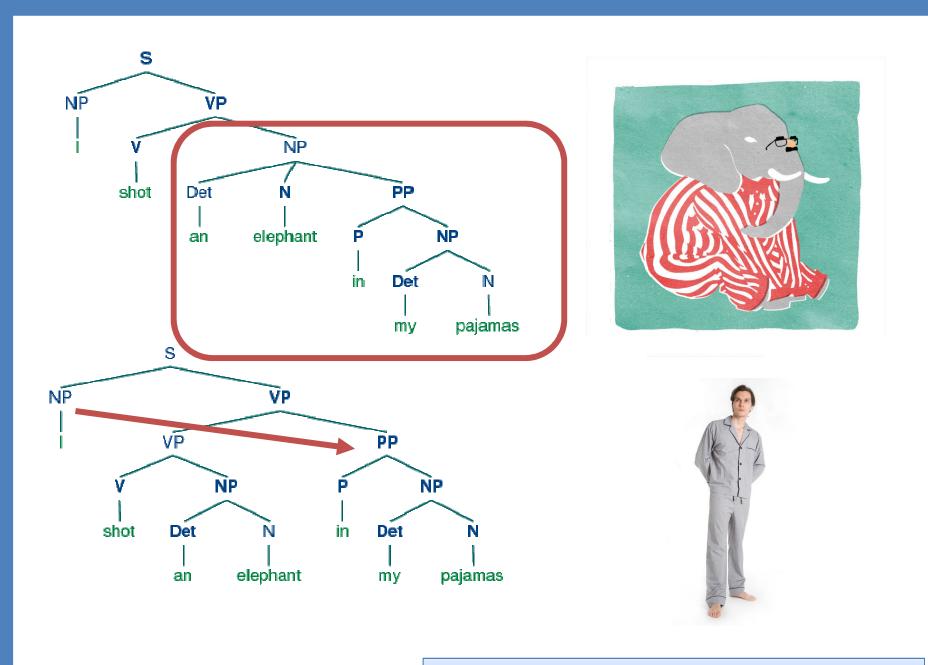
Term / Concept Ambiguity

- Most meaning comes from our minds and common understanding.
- "How much is that doggy in the window?"
 - how much: social system of barter and trade (not the size of the dog)
 - "doggy" implies childlike, plaintive, probably cannot do the purchasing on their own
 - "in the window" implies behind a store window, not really inside a window, requires notion of window shopping

(Hearst, 2006)

Parsing

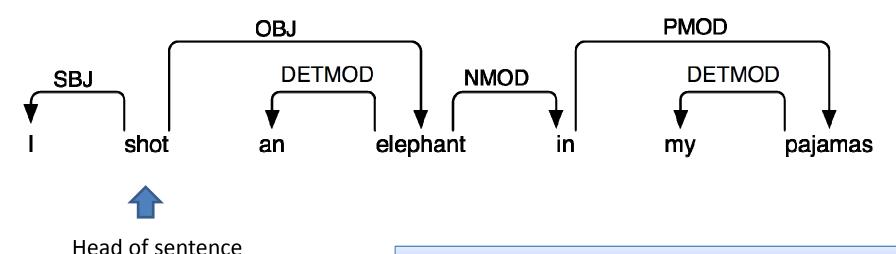
- Determining language structure
- Can reveal word-word relationships
- Useful for processing negation



https://nltk.googlecode.com/svn/trunk/doc/book/ch08.html

Dependency Parsing

- Labelled directed graph
- Arcs represent relationships from heads to dependents



https://nltk.googlecode.com/svn/trunk/doc/book/ch08.html

Word Sense Disambiguation

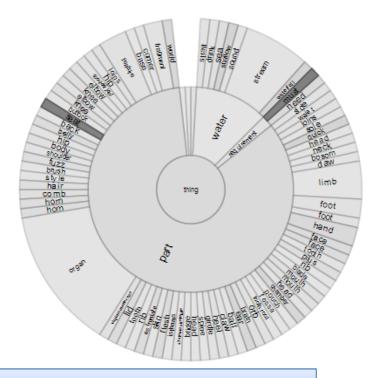
- Susan, the meeting chair, chaired the meeting well from the big chair in the front of the room.
 - Leader of a meeting
 - Action of leading a meeting
 - An object to sit upon

Word Sense Disambiguation

- This is VERY difficult for a computer.
- Contexts are often the same and meanings can be quite fine-grained:
 - bank the financial institution, bank the building in which the financial institution is housed
- Annual contest: SENSEVAL
- My method: assume the most common sense

Named Entity Recognition

- What are the people, places in the text?
- Use NLTK it's very good at this.



food tomy displeasure
Hercules
Adam Claudio
prince And How head
counsel Don Pedro

Signior Benedick

Messenger maid beggar BEATRICE Well Signior Leonato

constable DON JOHI

Much Ado About Nothing

0 11.67

http://vialab.science.uoit.ca/docuburst

Semantic Categorization

 Placing a word into an ontology or sense thesaurus based on meaning.

- Common resources include:
 - WordNet
 - Roget's Thesaurus

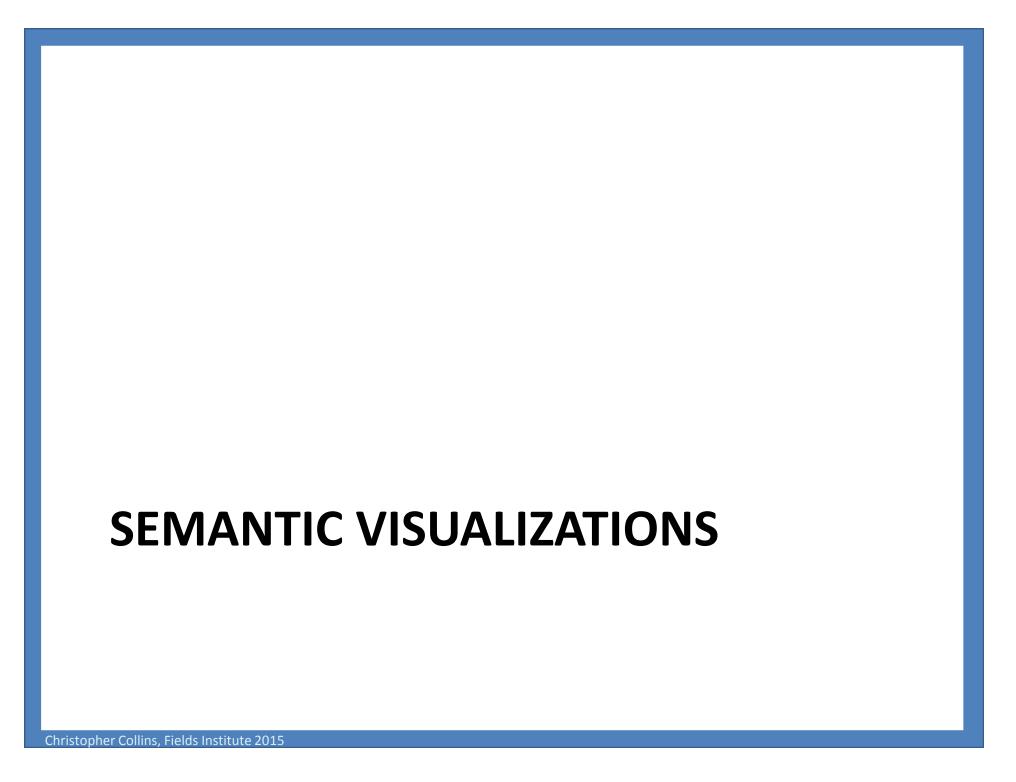
WordNet

- A large lexical database, or "digital dictionary"
- Covers most English nouns, verbs, adjectives, adverbs
- Organizes synsets by meaning
- Words are related to one another through many different relationship types:
- X is a kind of Y, X has part Y, an X Ys, X is Y/has property Y

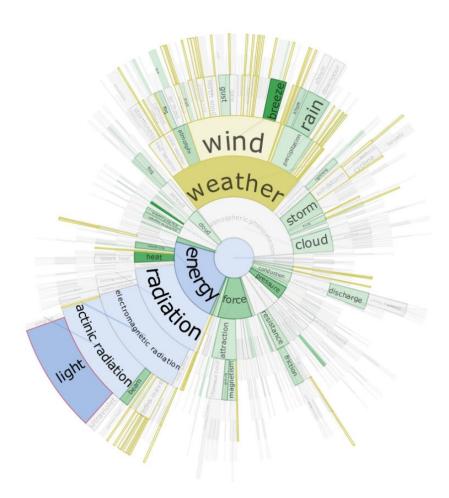
Hyponymy

• The "IS-A" relation for nouns

```
{vehicle}
/ \
{car, automobile} {bicycle, bike}
/ \
{convertible} {SUV} {mountain bike}
```

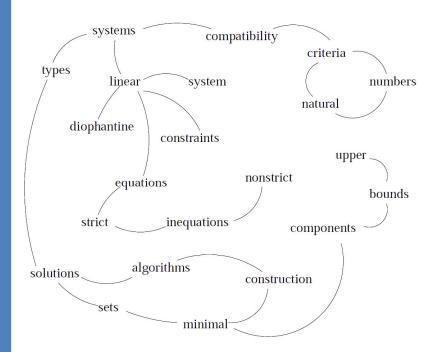


DocuBurst

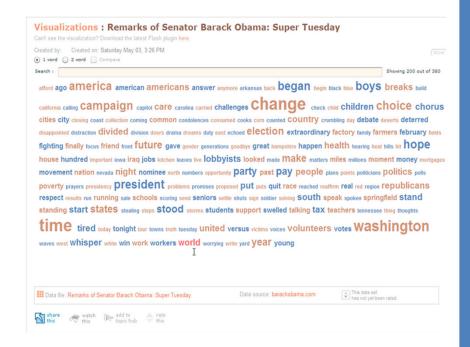


Collins, C.; Carpendale, S.; Penn, G. DocuBurst: Visualizing Document Content using Language Structure.

Proceedings of Eurographics/IEEE VGTC Symposium on Visualization, June, 2009.

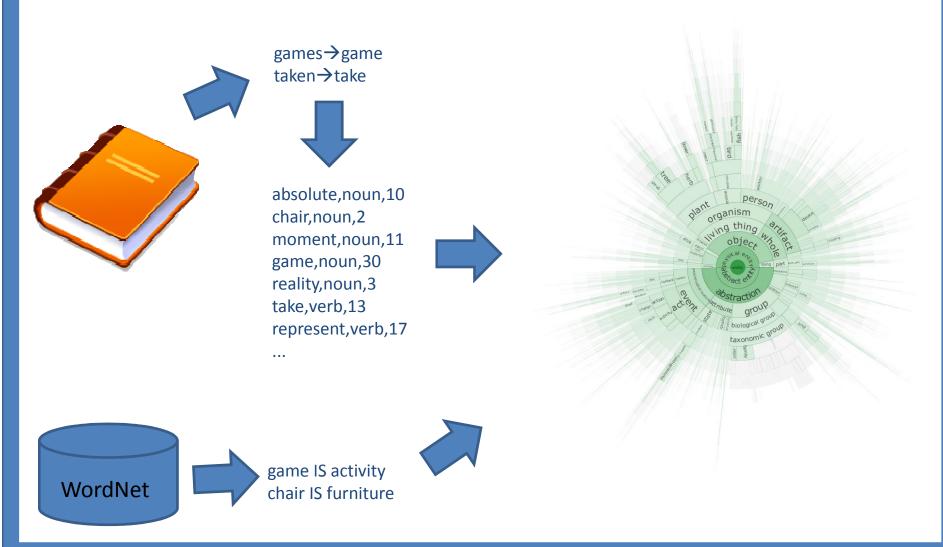


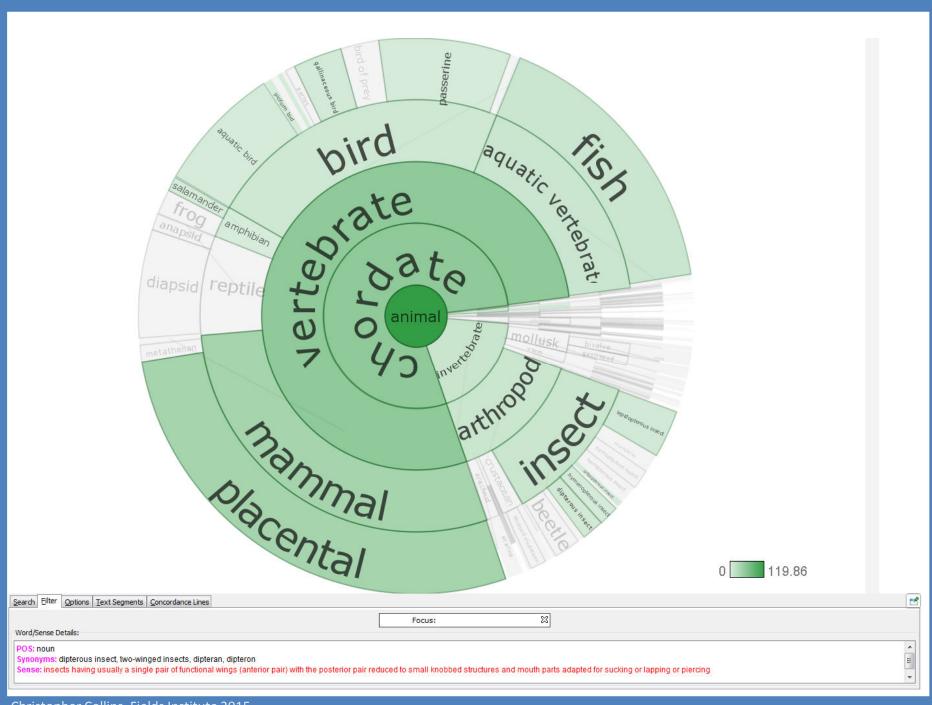
Mihalcea and Tarau, 2004

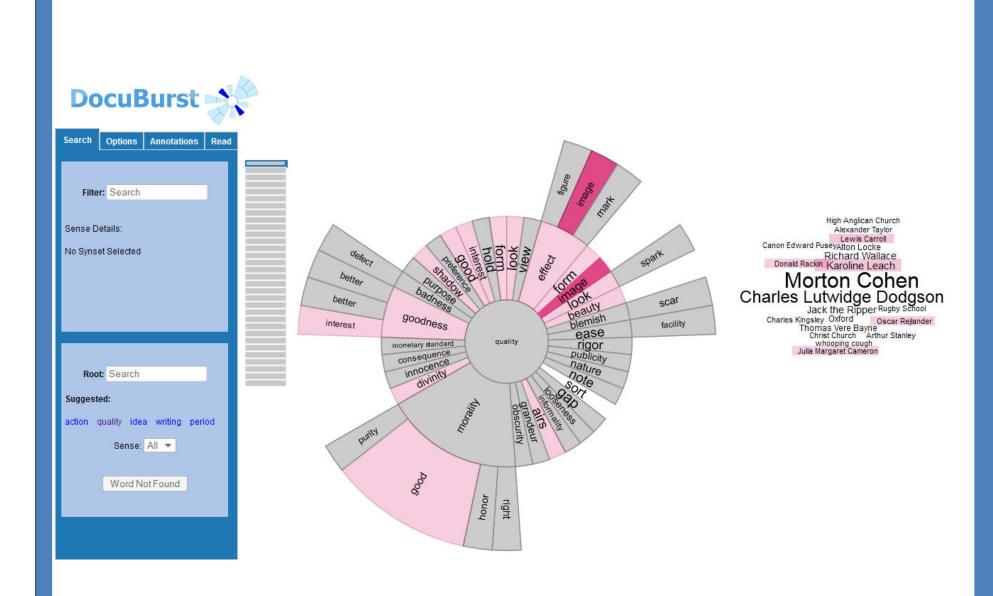


Wattenberg et al., 2008

DocuBurst

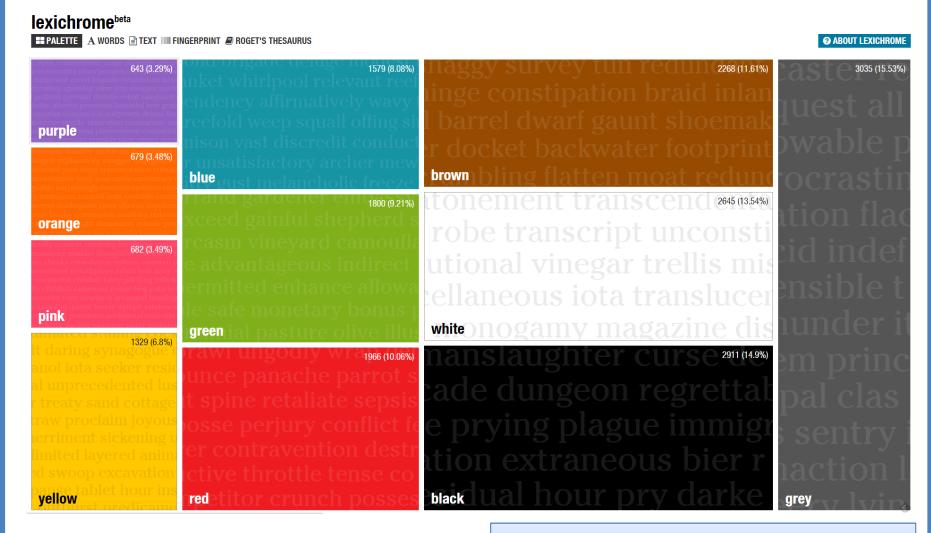






Try it! http://vialab.science.uoit.ca/docuburst

Lexichrome



http://lexichrome.com

Work in Progress with Chris Kim and Saif Mohammed

< all words associated with yellow

#PALETTE A WORDS TEXT

RELEVANCE (DESC) ALPHABETICAL

@ ABOUT LEXICHROME

cowardly 10 out of 10	nugget	sun 7 out of 7	sunny 9 out of 10	
saffron 8 out of 9	treasure 7 out of 8	lion 6 out of 7	mustard 6 out of 7	
radiant 6 out of 7	bee 11 out of 13	butter 11 out of 13	insecure 6 out of 8	
sandy 6 out of 8	scatter 6 out of 8	lightning 8 out of 11	beehive 10 out of 14	
practically 5 out of 7	radiate 5 out of 7	enlighten 7 out of 10	sunshine 7 out of 10	

lexichrome alpha

PALETTE A WORDS TEXT



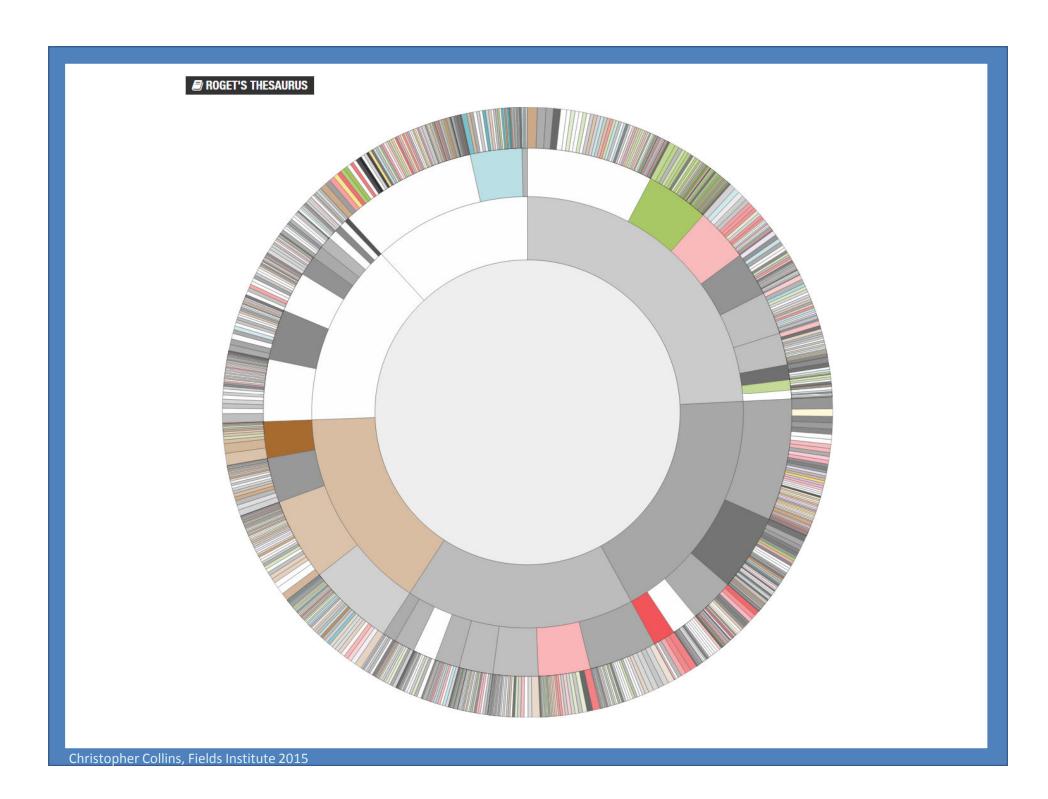
@ ABOUT LEXICHROME

Nameless here for evermore.

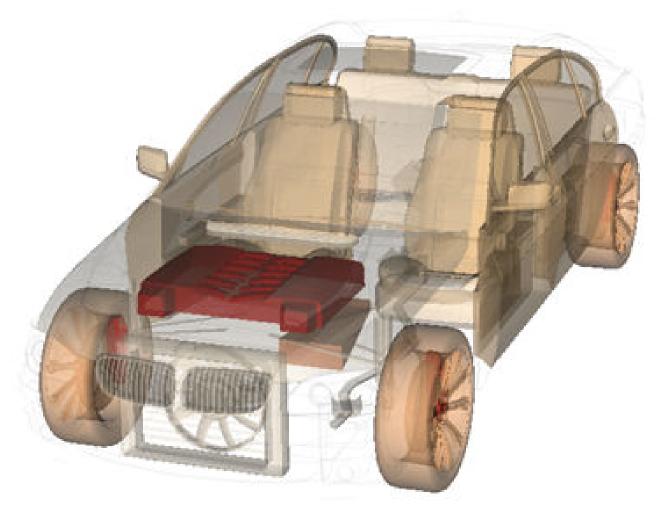
And the silken sad uncertain rustling of each purple curtain Thrilled me - filled me with fantastic terrors never felt before: So that now, to still the beating of my heart, I stood repeating `Tis some visitor entreating entrance at my chamber door -Some late visitor entreating entrance at my chamber door; -This it is, and nothing more,'

Once upon a midnight dreary, while I pondered weak and weary, Over many a quaint and curious volume of forgotten lore, While I nodded, nearly <u>napping</u>, suddenly there came a tapping, As of some one gently rapping, rapping at my chamber door. "Tis some visitor," I muttered, `tapping at my <u>chamber door</u> -Only this, and nothing more.'

ANALYZE

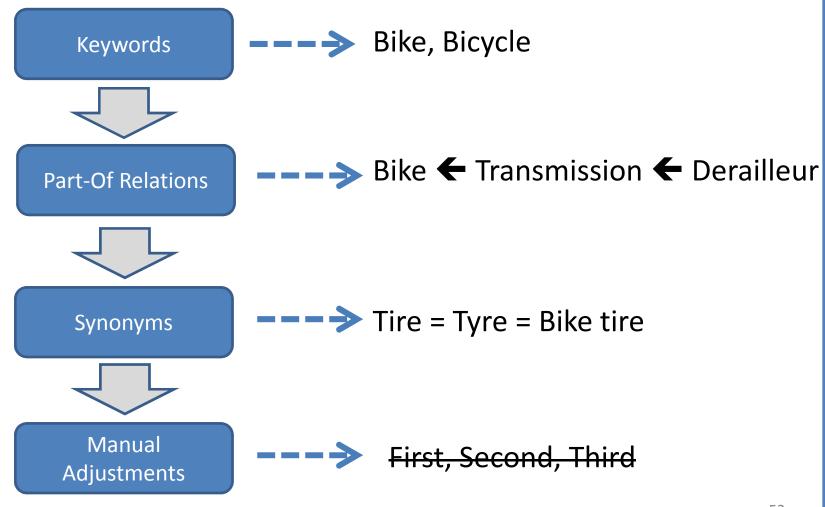


Descriptive Non-Photorealistic Rendering



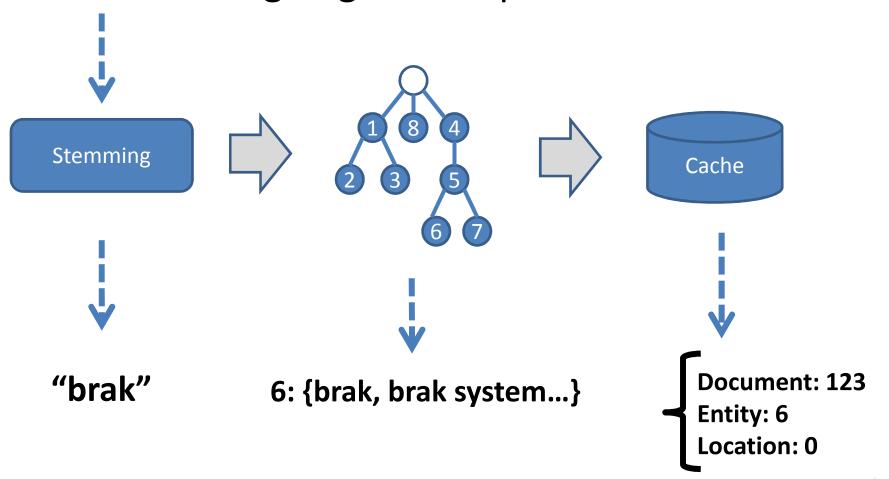
M. Chang and C. Collins, "Exploring Entities in Text with Descriptive Non-photorealistic Rendering," in *Proc. of the 2013 IEEE Pacific Visualization Symposium (PACIFICVIS '13)*, 2013.

Ontology Generation

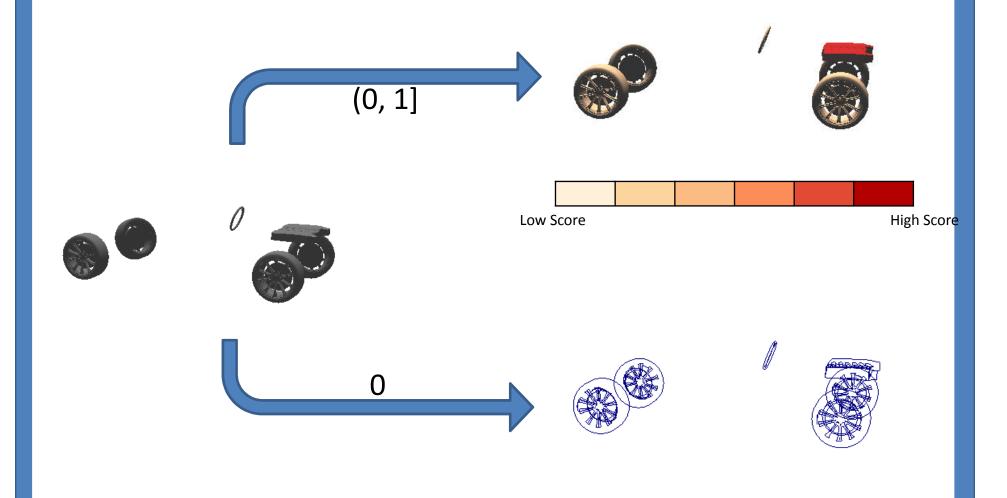


Entity Extraction

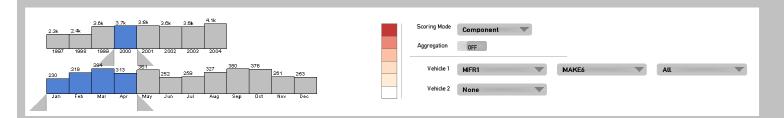
"Brakes failed going at 35 mph."

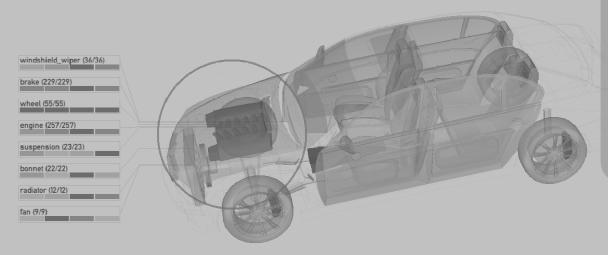


Visual Representation



Main Interface

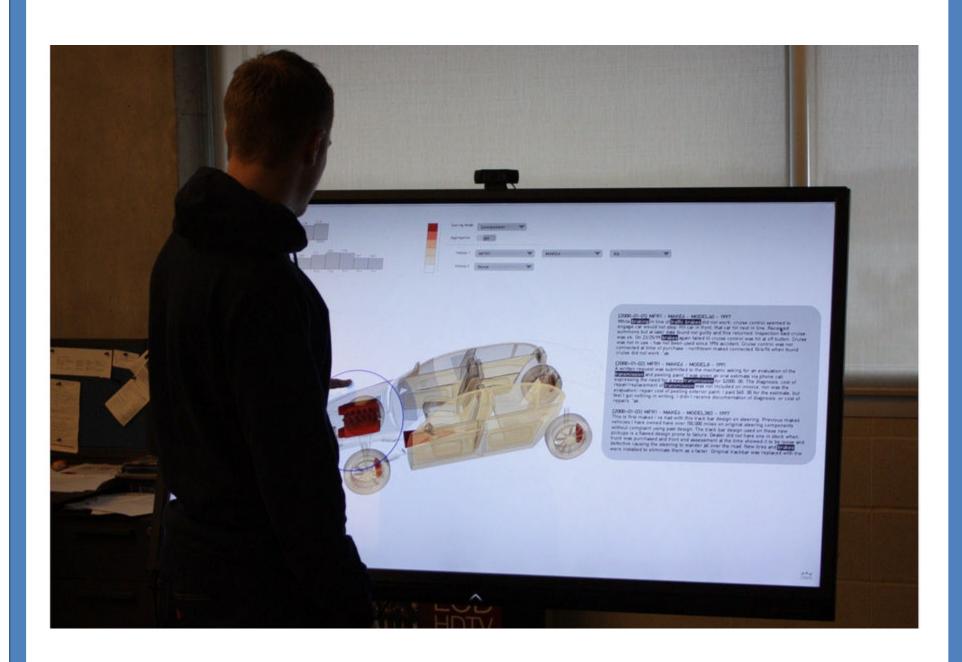




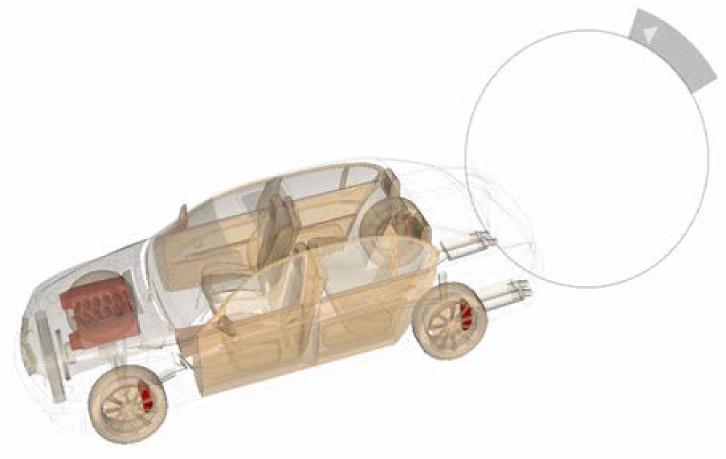
[2000-01-01] MFR1 - MAKE6 - MODEL60 - 1997
While Braking in line of Brakes did not work, cruise control seemed to engage, car would not stop. Hit car in front, that car hit next in line. Received summons but at later date found not guitty and fine returned. Inspection said cruise was ok. On 20/25/99 brakes again failed til cruise control was hit at off button. Cruise was not in use - has not been used since 1996 accident. Cruise control was not connected at time of purchase - northtown make6 connected 10/4/96 when found cruise did not work. *ak.

A written request was submitted to the mechanic asking for an evaluation of the imital sisting and peeling paint. I was given an oral estimate via phone call expressing the need for a new transmission for \$2000. 00. The diagnosis, cost of repair/replacement of transmission was not included on invoice, nor was the evaluation/ repair cost of peeling exterior paint. I paid \$65. 00 for the estimate, but feel I got nothing in writing. I didn't receive documentation of diagnosis, or cost of repairs. *ak.

[2000-01-03] MFRI - MAKE6 - MODEL383 - 1997
This is first make6 i've had with this track bar design on steering. Previous make6 vehicles I have owned have over 150,000 miles on original steering components without complaint using past design. The track bar design used on these new pickups is a flawed design prone to failure. Dealer did not have one in stock when truck was purchased and front end assessment at the time showed it to be loose and defective causing the steering to wander all over the road. New tires and problem were interfalled to eliminate them as a factor. Original tracklass was real area with the were installed to eliminate them as a facter. Original trackbar was replaced with trw



Exploration with Lens



Semantic Password Analysis

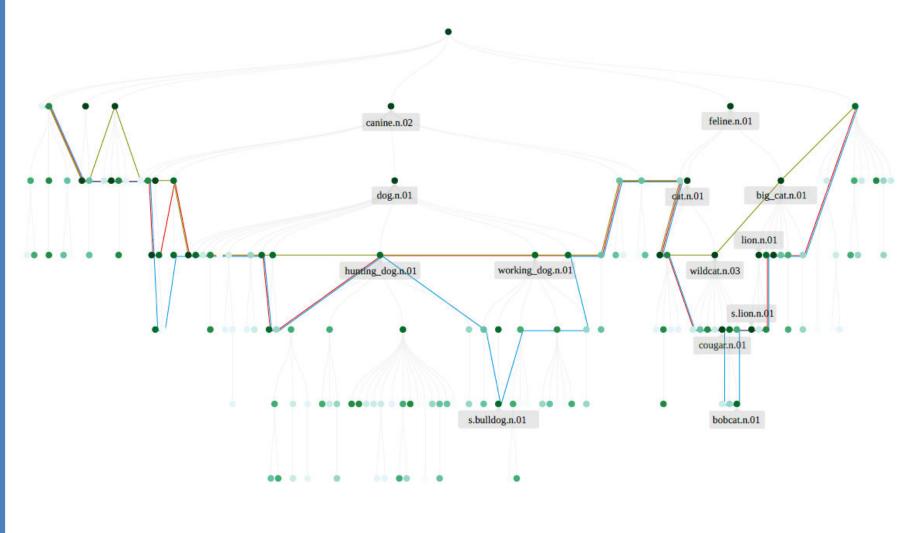
- What types of words do people use in their passwords?
- Do the patterns of word use represent security vulnerabilities?

R. Veras, C. Collins, and J. Thorpe, "On Semantic Patterns of Passwords and their Security Impact," In Proceeding of the Network and Distributed System Security Symposium (NDSS'14), 2014.

- Extract words from32 million passwords
- Categorize them
- Parse the results to find structure
- Create a password guessing system based on the model

Password	Segment	Semantic tag
hope87	hope	wish.v.01
hope87	87	number
serenity	serenity	trait.n.01
bishop5	bishop	status.n.01
bishop5	5	number
goblue0507	go	s.travel.v.01
goblue0507	blue	
goblue0507	507	number
looted	looted	take.v.21
drift21	drift	force.n.02
drift21	21	number
candysinger	candy	s.candy.n.01
candysinger	singer	musician.n.01
671soldier	671	number
671soldier	soldier	worker.n.01
bravo100	bravo	murderer.n.01
bravo100	100	number
egobrain	ego	pride.n.01
egobrain	brain	structure.n.04
pitcher9	pitcher	athlete.n.01
pitcher9	9	number
puppies	puppies	puppy.n.01
church	church	religion.n.02
'ale'8	•	special
'ale'8	ale	alcohol.n.01
'ale'8	' 8	num+special

Appropriate Levels of Detail



Results

- Created best cracker on several measures, including percent correct guesses
- Designing strategies to help people make passwords more semantically secure – keep the meaning but lower the probability

Results

- Created best cracker on measure of % correct guesses
- Place names, male names very popular
- "Cute" animals more common:
 - Monkey, dogs, cats, dolphins
- Emotional verbs like "love" are common
 - People "love" male names 4x more often than female!
- Profanity is very common

) thestar.com (

News / GTA

Is there 'love' in your online passwords?

After analyzing 32 million leaked passwords, a team of researchers from the University of Ontario Institute of Technology has discovered that "love" is the most common password verb.



By: Daniel Otis News Reporter, Published on Fri Feb 13 2015

Paople are nutting a little too much "love" into their online passwords

The New York Times http://nyti.ms/1xqfNJL

MAGAZINE | NYT NOW

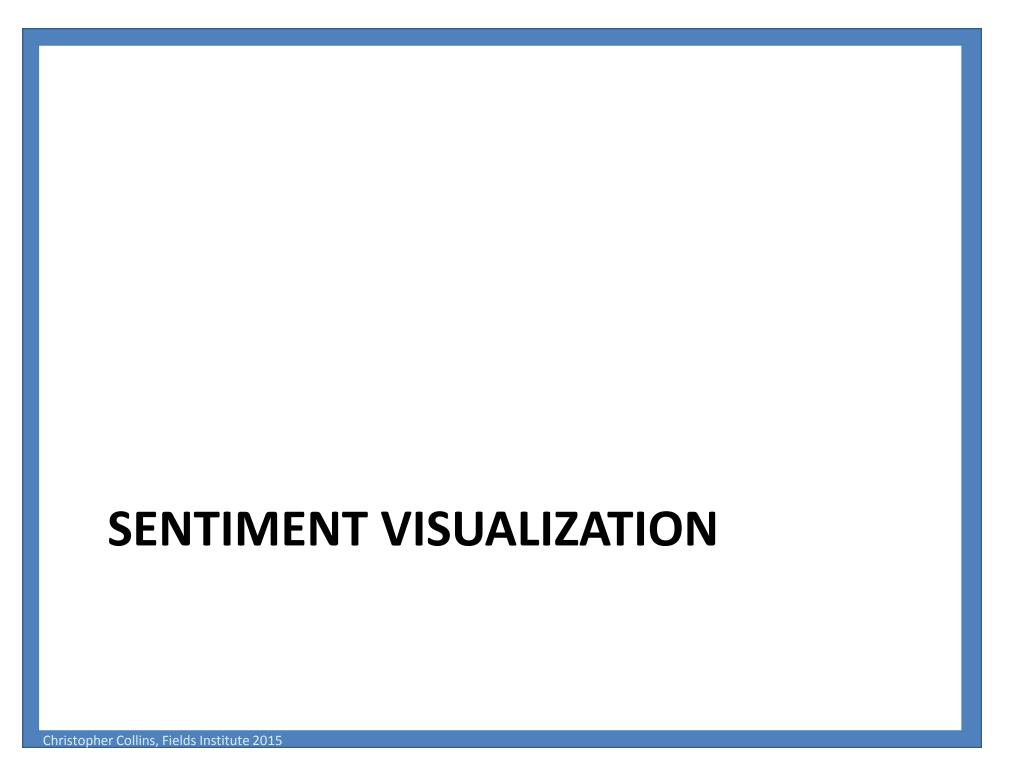
The Secret Life of Passwords

We despise them – yet we imbue them with our hopes and dreams, our dearest memories, our deepest meanings. They unlock much more than our accounts.

By IAN URBINA Video by LESLYE DAVIS

WordsEye.com





Sentiment Analysis

- Business intelligence:
 - Do people like my product/restaurant/movie/hotel?
 - Why or why not?
- Forensics and medicine:
 - State of mind analysis based on social media
- Emotional profiling / psycholinguistics
 - Understanding users -> individualization
 - Targeted advertising

Sentiment Analysis

- Language Processing:
 - Stemming
 - POS Tagging
 - Dependency Parsing
 - Named Entity Detection
- Granularity:
 - Positive/negative/uncertain
 - 8+ emotions
 - Word, sentence, paragraph, document, corpus level

Resources and Datasets

- NRC Word-Emotion Lexicon:
 - Saif Mohammad, 2013
 http://www.saifmohammad.com/WebPages/ResearchInterests.html
- LIWC:
 - James Pennybaker et al., 2007: http://www.liwc.net/
- Opinion Mining Dataset:
 - Bing Liu, 2004—current
 http://www.cs.uic.edu/~liub/FBS/sentiment-analysis.html

Twitter Sentiment Viz





Healey and Ramaswamy, 2013. http://www.csc.ncsu.edu/faculty/healey/tweet_viz/

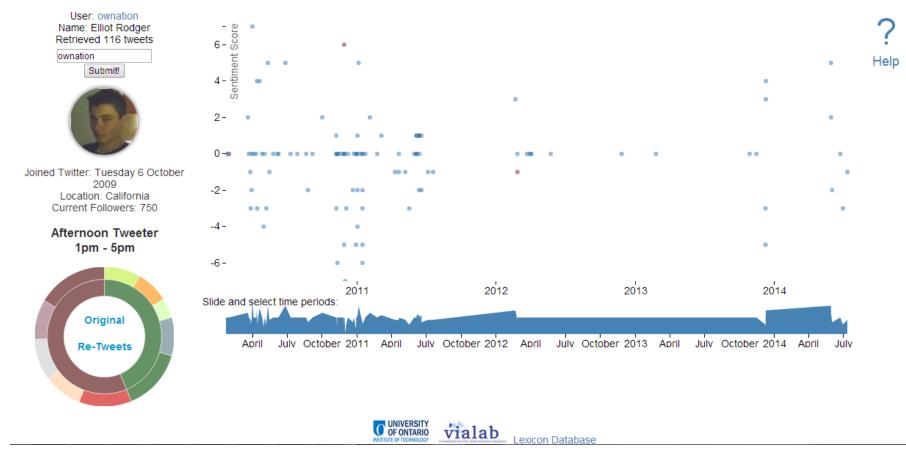
SentimentState

- Tweets over time, categorized using an emotion lexicon
- Examine Tweets in context, filter based on time and emotions

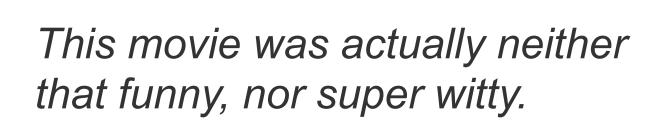
Scantlebury and Collins, 2014. http://vialab.science.uoit.ca/sentimentstate

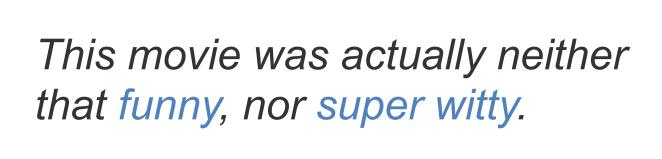
SentimentState

SentimentState



Scantlebury and Collins, 2014. http://vialab.science.uoit.ca/sentimentstate





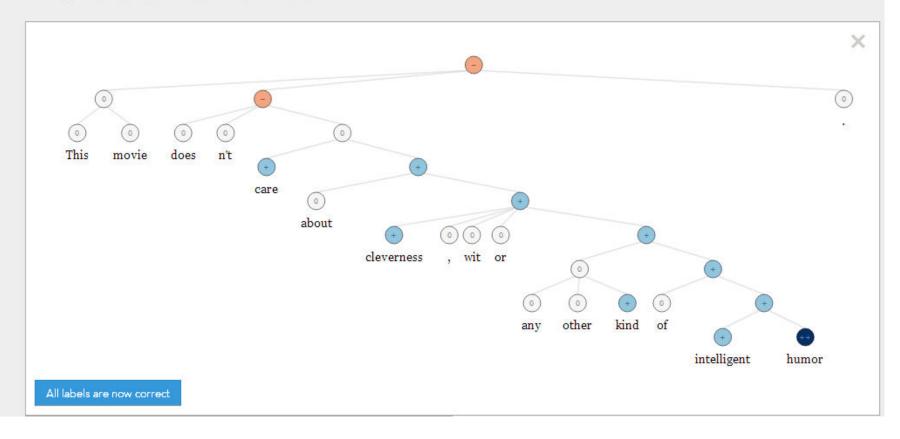
Stanford Sentiment Parser

- Recursive neural network built on top of grammatical structures
- Trained on Stanford Sentiment Treebank
 - Parse trees labelled with sentiment scores
 - Crowed-sourced and editable

Socher et al. Recursive Deep Models for Semantic Compositionality Over a Sentiment Treebank. Conference on Empirical Methods in Natural Language Processing (EMNLP 2013).

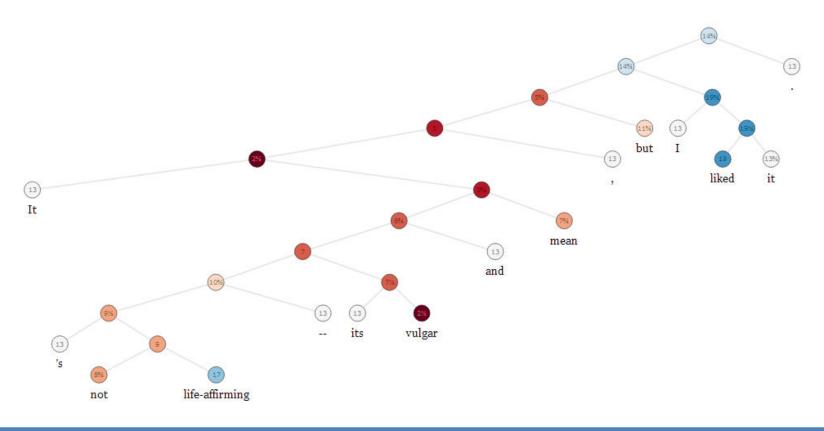
Sentiment Trees

You can double-click on each tree figure to see its expanded version with greater details. There are 5 classes of sentiment classification: very negative, negative, neutral, positive, and very positive.



Parsing is Needed!

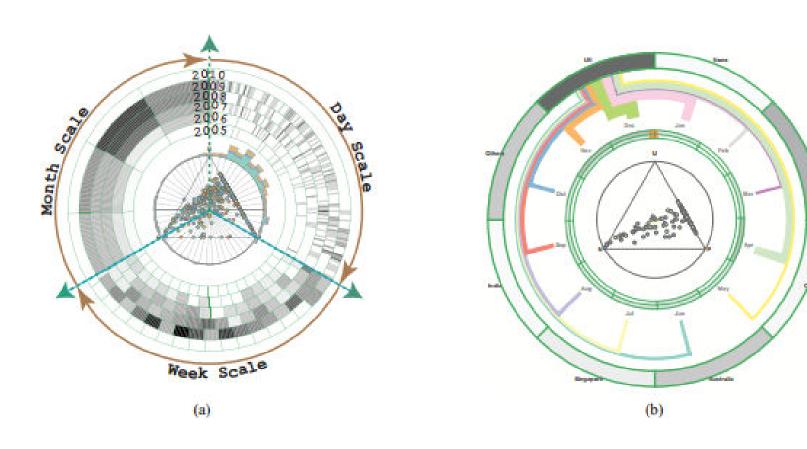
- Stanford Sentiment Treebank:
 - http://nlp.stanford.edu/sentiment/treebank.html



Challenges

- Word-counting techniques are fast, but inaccurate
 - Sarcasm, quotes, metaphorical language
- Accurate methods are slow/difficult to run over big data

Opinion Seer



Yingcai Wu et al. 2010. OpinionSeer: Interactive Visualization of Hotel Customer Feedback. *IEEE Transactions on Visualization and Computer Graphics* 16 (6), November 2010.

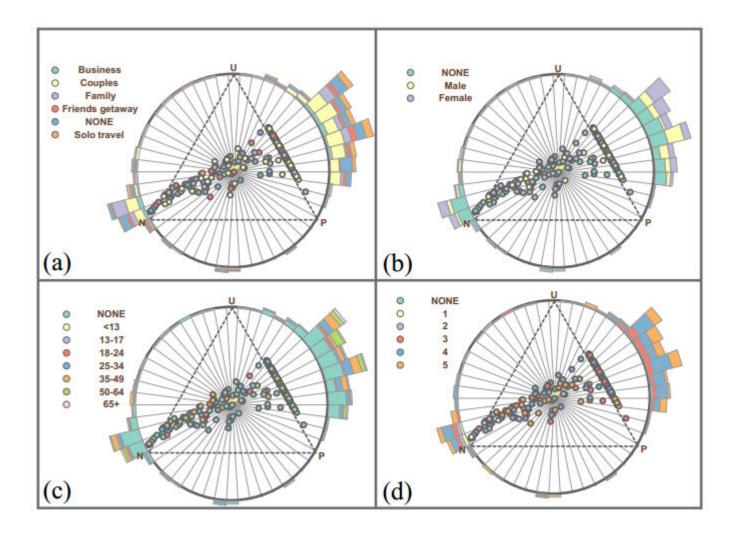


Fig. 8. OpinionSeer results showing how customer opinions are correlated with trip type, gender, age range, and ratings.

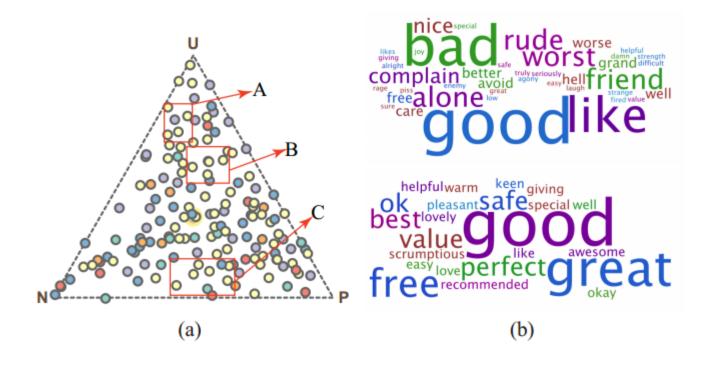
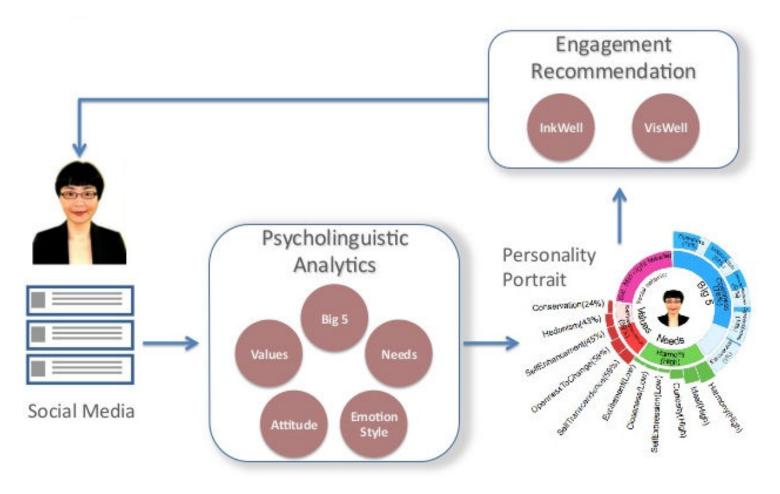
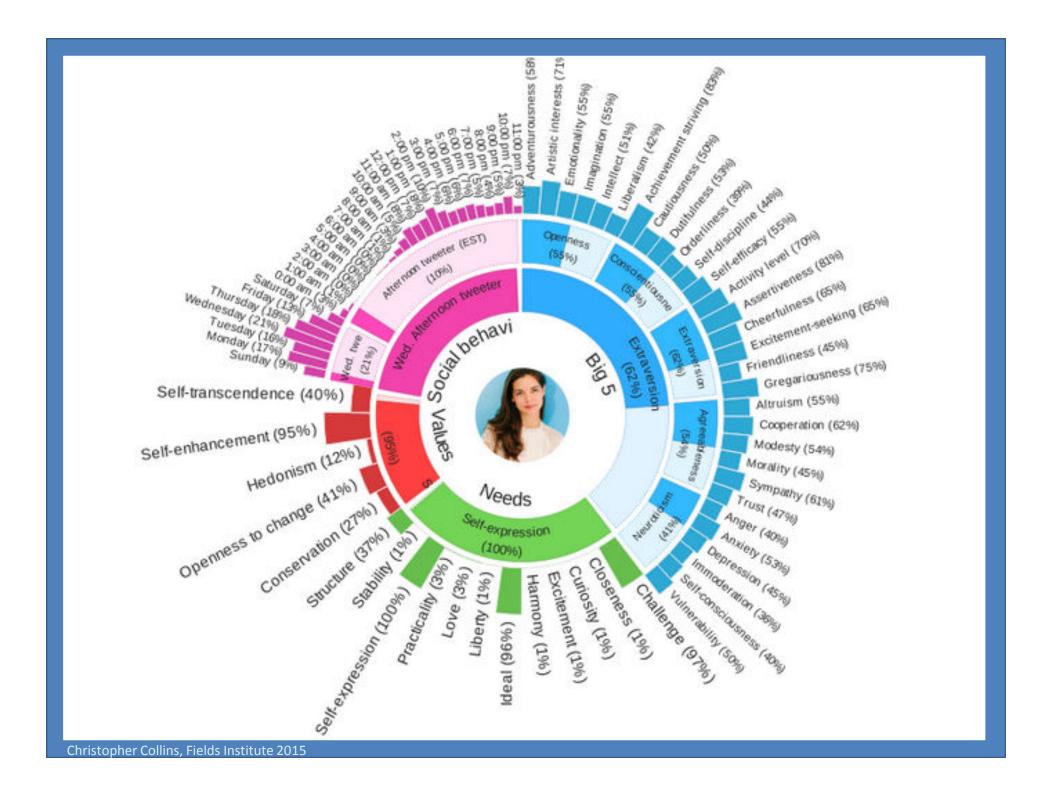


Fig. 7. (a) An opinion triangle where three regions A, B, and C are selected; (b) Top and bottom: two tag clouds of the opinion words associated with Region A and B in (a), respectively.

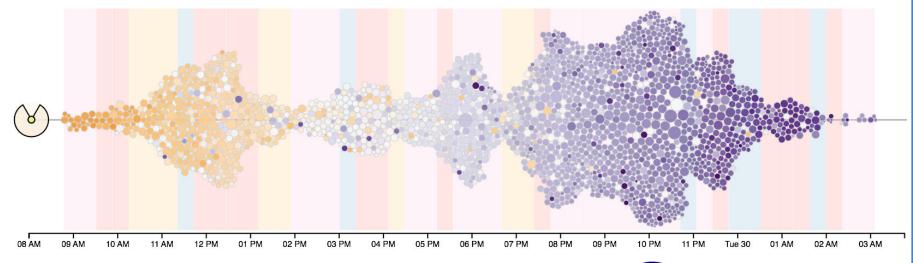
IBM System U



Michelle Zhou, System U: Computational Discovery of Personality Traits from Social Media for Individualized Experience, 2014.



#FluxFlow







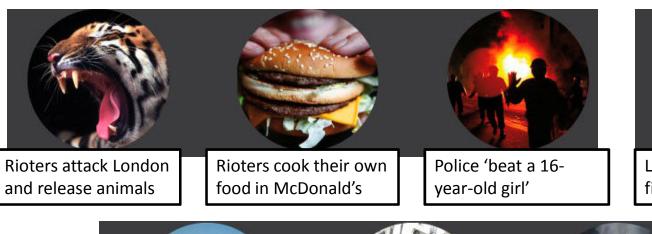


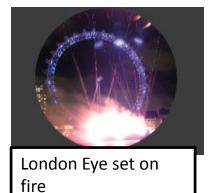




Jian Zhao et al., 2014. #FluxFlow: Visual Analysis of Anomalous Information Spreading on Social Media. *IEEE Transactions on Visualization and Computer Graphics* 20 (12), December, 2014.

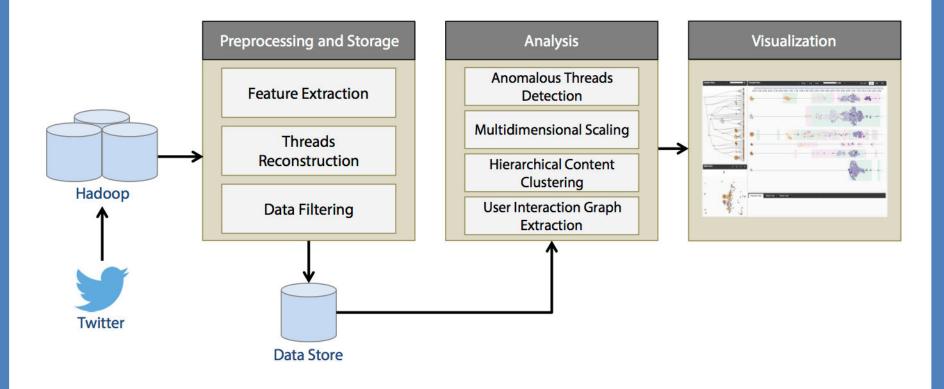
London Riots 2011







http://www.theguardian.com/uk/interactive/2011/dec/07/london-riots-twitter



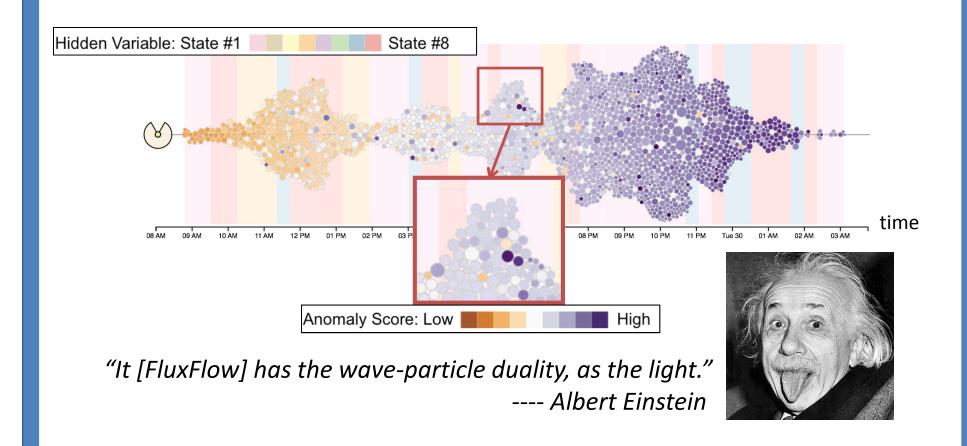
Abnormal RT Threads Detection

- One-class conditional random fields (OCCRF) [Song et al. 2013]
 - One-class nature, i.e., little is known about true anomalies
 - High time-dependency, due to the RT mechanism in Twitter
- Input features (239 dimensions in total)
 - User profile features → followers count, ...
 - User network features → in/out-degrees in a user's ego-

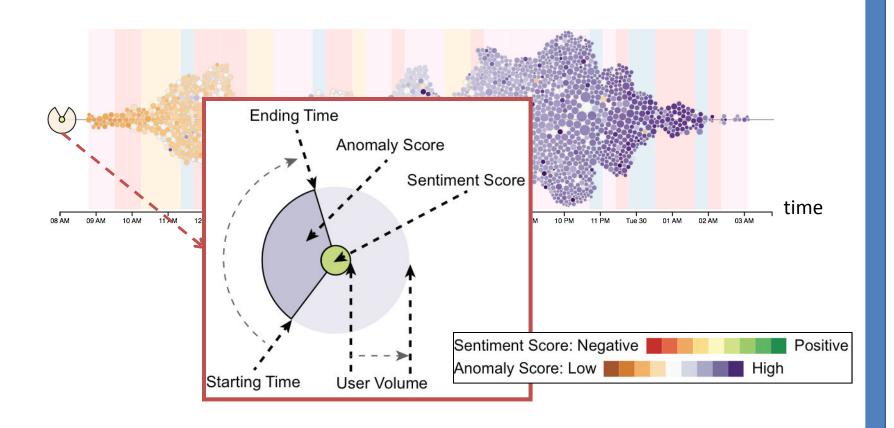
Examples:

- Threads expressing unusual temporal patterns of user volumes.
- Threads containing many groups of users who do not normally tweet each other.
 - Tweet content features → emotional keywords, ...

RT Thread Timeline

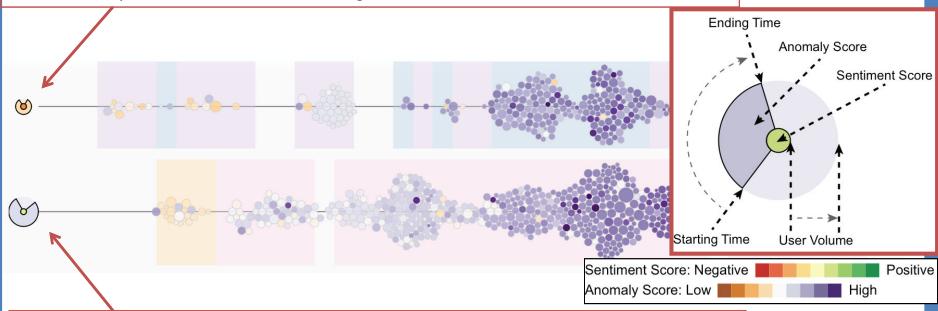


RT Thread Glyph

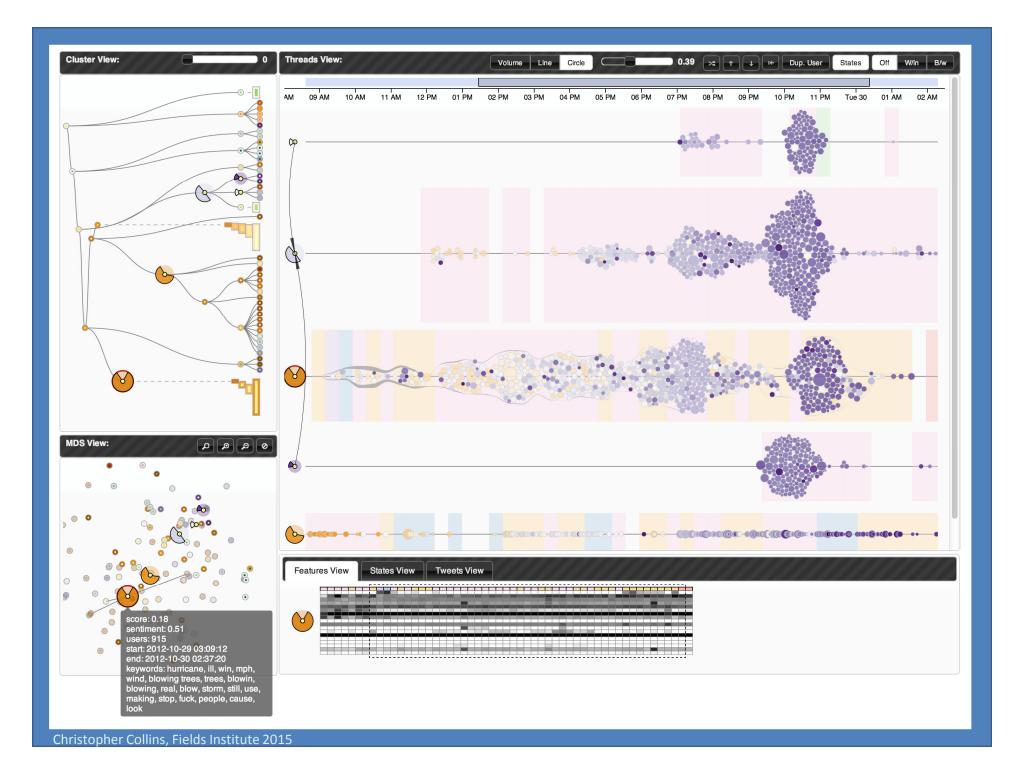


Examples

Lower anomaly score; Lower user volume; Negative sentiment; Started earlier and ended later



Higher anomaly score; Higher user volume; Positive sentiment; Started later and ended earlier

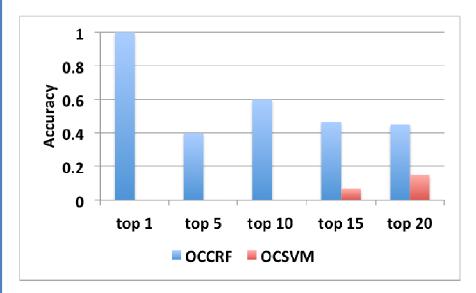


Evaluation of Model Performance

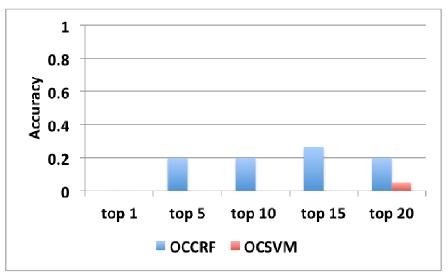
- Datasets: two Twitter feeds captured during:
 - Hurricane Sandy (Oct 29-30, 2012; 52 million tweets)
 - Boston Marathon Bombing (Apr 15-19, 2013; 242 million tweets)
- Techniques
 - Our OCCRF-based model
 - One-Class SVM (OCSVM) model [Scholkopf et al., 2001]
- Ground truth (in the top 500 abnormal threads ranked by models)
 - Manually label if a retweeting thread is misinformation by
 3 annotators based on reports after the events

Model Comparison Results

Hurricane Sandy

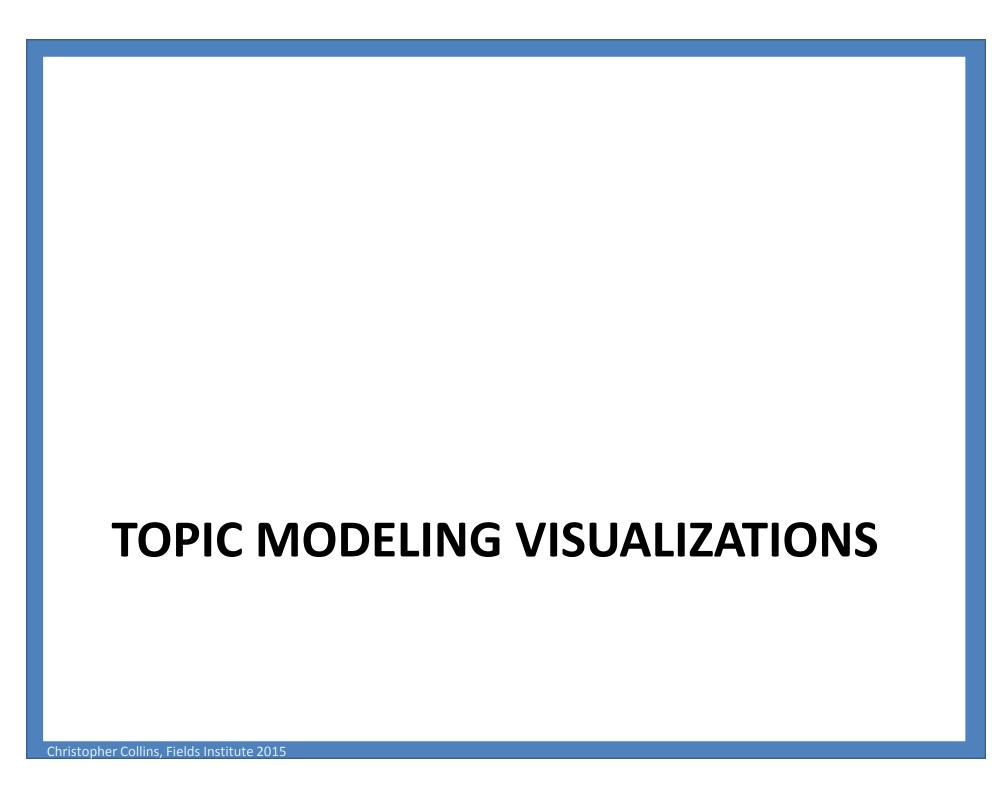


Boston Bombing



Interactive Visualization is critical!

Accuracies in correctly detecting rumors in the top-N retweeting threads ranked by the OCCRF and OCSVM.



10 Topics from Psych Review

'memory recognition retrieval recall items item list'

'representations representation bias single scale known relation'

'information processing action levels automatic components controlled'

'theory theories predictions account explain formation esteem'

'visual attention brain mechanism selection color attentional'

'speech system target motor masking neural relative'

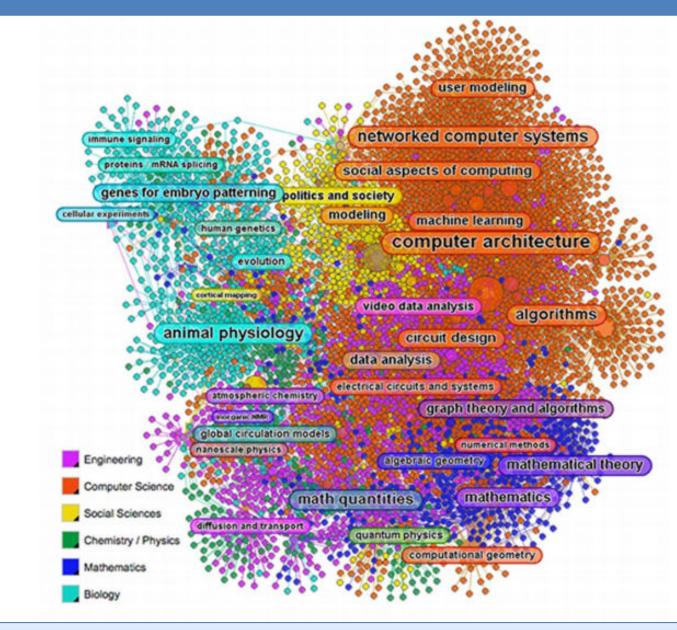
'network semantic ability test lexical predictions normal'

'states related emotional positive primary arousal motivation'

'control conditioning responses conditions avoidance procedures suggested'

'stimulus effects shown concepts trial free generalization'

http://psiexp.ss.uci.edu/research/programs_data/exampleLDA1.html



Gretarsson et al. 2012. TopicNets: Visual Analysis of Large Text Corpora with Topic Modeling. *ACM Trans. Intell. Syst. Technol.* 3, 2, Article 23 (February 2012).

Anaphora Resolution Automata Biomedical Call Routing Categorial Grammar Centering* Classical MT Classification/Tagging Comp. Phonology Comp. Semantics* Dialogue Systems Discourse Relations Discourse Segment. Events/Temporal French Function Generation Genre Detection Info. Extraction Information Retrieval **Lexical Semantics** MUC Terrorism Metaphor Morphology Named Entities*

Paraphrase/RTE

resolution anaphora pronoun discourse antecedent pi string state set finite context rule algorithm strings la medical protein gene biomedical wkh abstracts med call caller routing calls destination vietnamese route proof formula graph logic calculus axioms axiom th centering cb discourse cf utterance center utterances japanese method case sentence analysis english dicti features data corpus set feature table word tag al test vowel phonological syllable phoneme stress phoneti semantic logical semantics john sentence interpretat user dialogue system speech information task spoke discourse text structure relations rhetorical relation t segment segmentation segments chain chains bound event temporal time events tense state aspect referen de le des les en une est du par pour

generation text system language information knowle genre stylistic style genres fiction humor register bib

system text information muc extraction template names patterns pattern domain document documents query retrieval question information answer term text web semantic relations domain noun corpus relation nouns lexical ontology patterns slot incident tgt target id hum phys type fills perp

metaphor literal metonymy metaphors metaphorical essay metonymic essays qualia analogy word morphological lexicon form dictionary analysis morphology lexical stem arabic entity named entities ne names ner recognition ace nes mentions mention

paraphrases paraphrase entailment paraphrasing textual para rte pascal entailed dagan

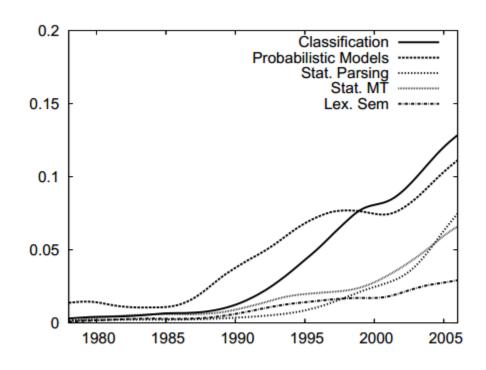
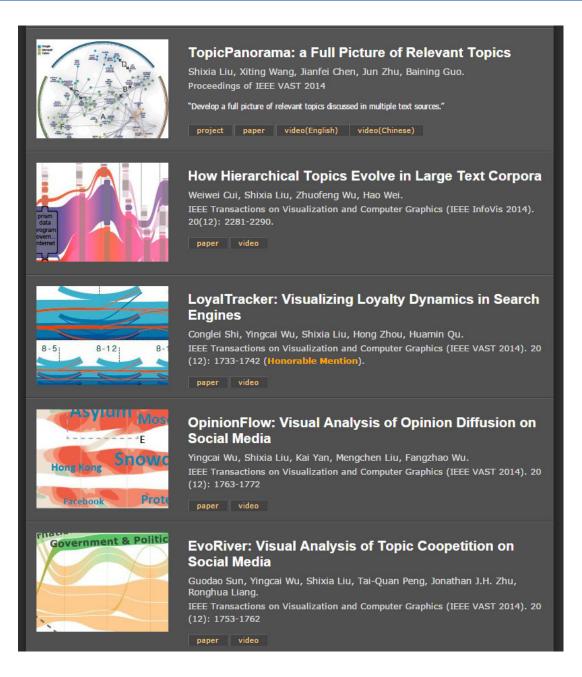


Figure 1: Topics in the ACL Anthology that show a strong recent increase in strength.

David Hall et al. 2008. Studying the history of ideas using topic models. In Proc. *EMNLP*, pp. 363-371.



Topic Modeling Visualization (done right)



Shixia Liu Tsinghua University

Ongoing work

- Visualizing the health of online developer communities (GitHub) through sentiment in commits and issues, and other signals
- Suggesting analytic starting points –
 "Overview first" is just too general to be useful

Research Directions

- Putting it all together: NNPs + sentiment + semantic structure
- Statistical rigour: visualizing changes in sentiment, uncertainty in sentiment, significance of differences

Visual Text Analytics Best Practice

- Problem-driven, real questions about real data
- Generalizable techniques
- Human-understandable outputs of linguistic processing (issues of trust, transparency, usability)
- Interactive linking to original text

"Clarify, don't simplify" – Marti Hearst



UNDERGRAD

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TAUREAN SCANTLEBURY
KALEV SIKES
AMMAR SIDHU

GRAD

RAFAEL VERAS ERIK PALUKA BRITTANY KONDO HRIM MEHTA
STEPHEN MCINTYRE

Daniel Chang

CHRIS KIM



SHEELAGH CARPENDALE
MARTIN WATTENBERG
SAIF MOHAMMAD
MARK HANCOCK
JIAN ZHAO
JEREMY BRADBURY
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GERALD PENN
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